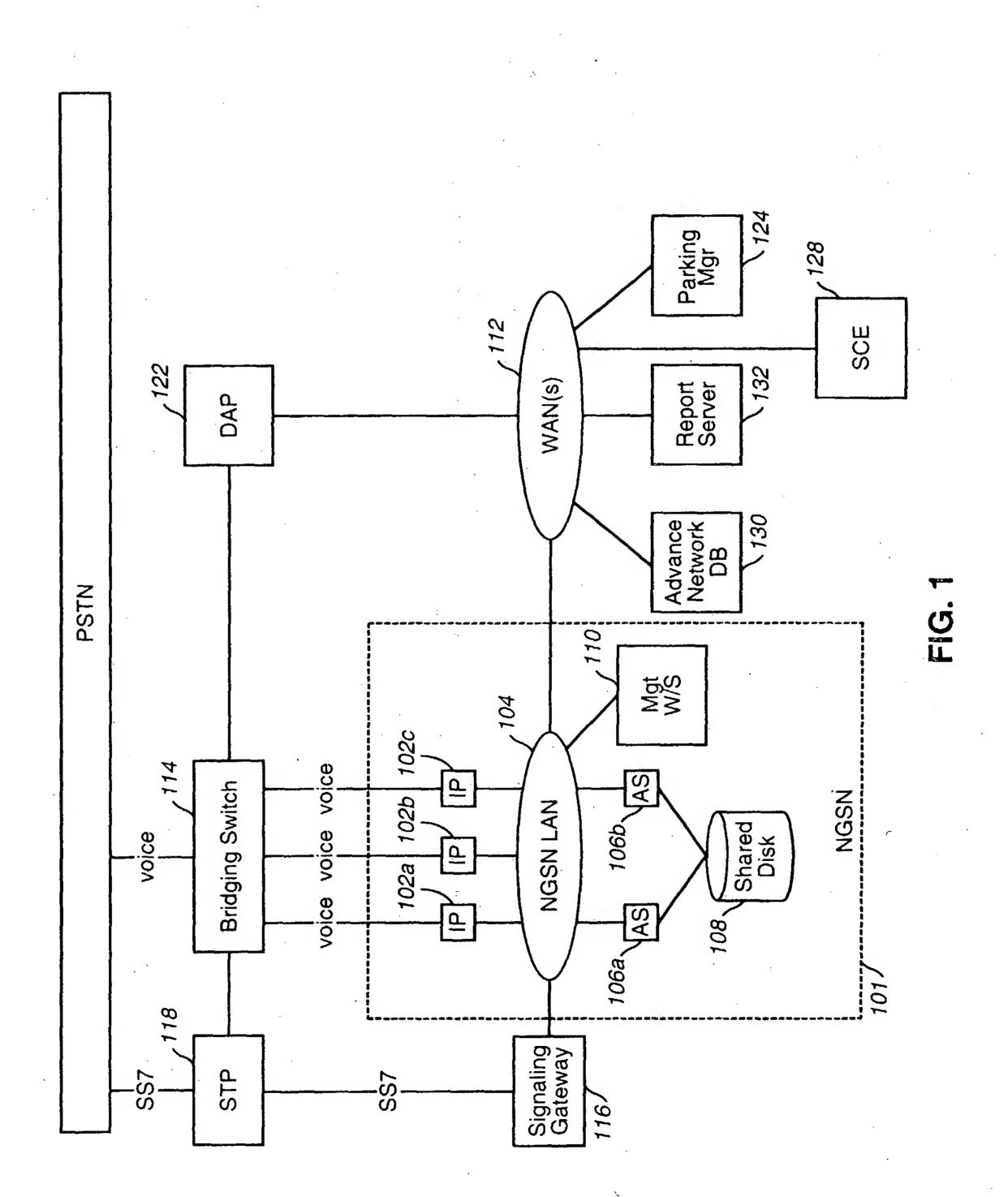
Title: System for Executing Advanced Interactive Voice Response Services

Using Service-Independent Building Blocks

Inventors: Greg Bjornberg et al. Confirmation No.: NOT ASSIGNED

Sheets of Drawings: $\underline{1}$ of $\underline{10}$



Title: System for Executing Advanced Interactive Voice Response Services

Using Service-Independent Building Blocks

Inventors: Greg Bjornberg et al.
Confirmation No.: NOT ASSIGNED

Sheets of Drawings: $\underline{2}$ of $\underline{10}$

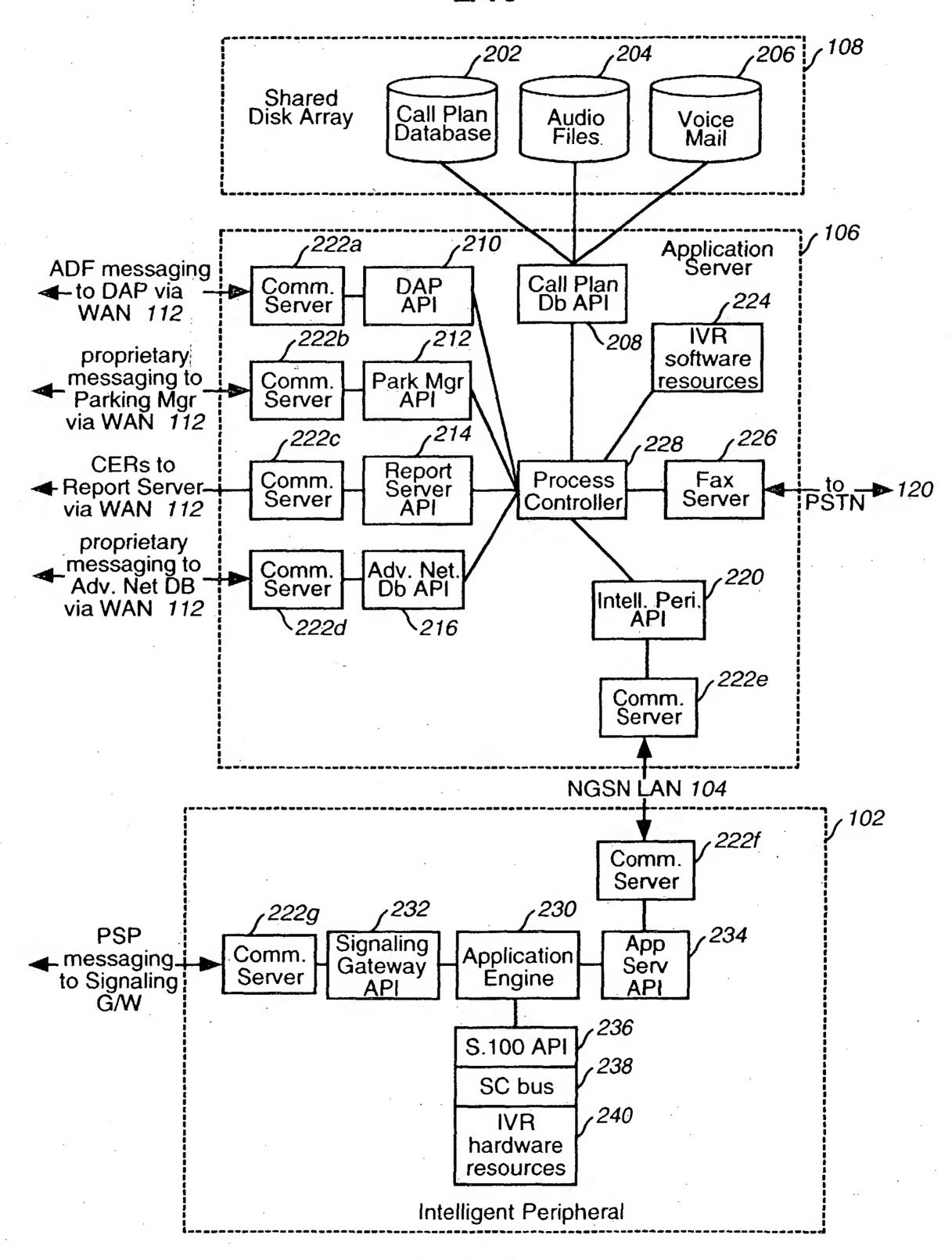


Fig. 2

Title: System for Executing Advanced Interactive Voice Response Services

Using Service-Independent Building Blocks

Inventors: Greg Bjornberg et al.
Confirmation No.: NOT ASSIGNED

Sheets of Drawings: 3 of 10

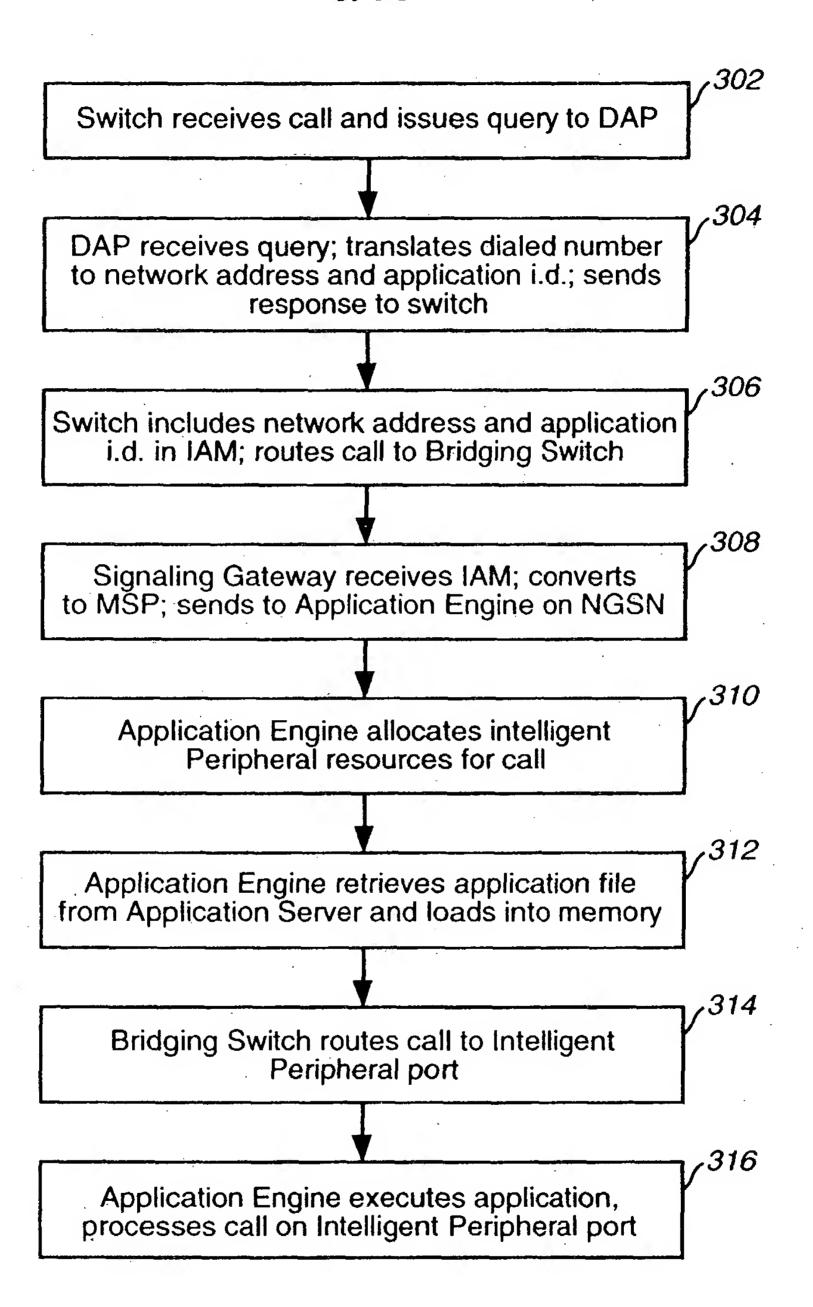


Fig. 3

Title: System for Executing Advanced Interactive Voice Response Services

Using Service-Independent Building Blocks

Inventors: Greg Bjornberg et al. Confirmation No.: NOT ASSIGNED

Sheets of Drawings: $\underline{4}$ of $\underline{10}$

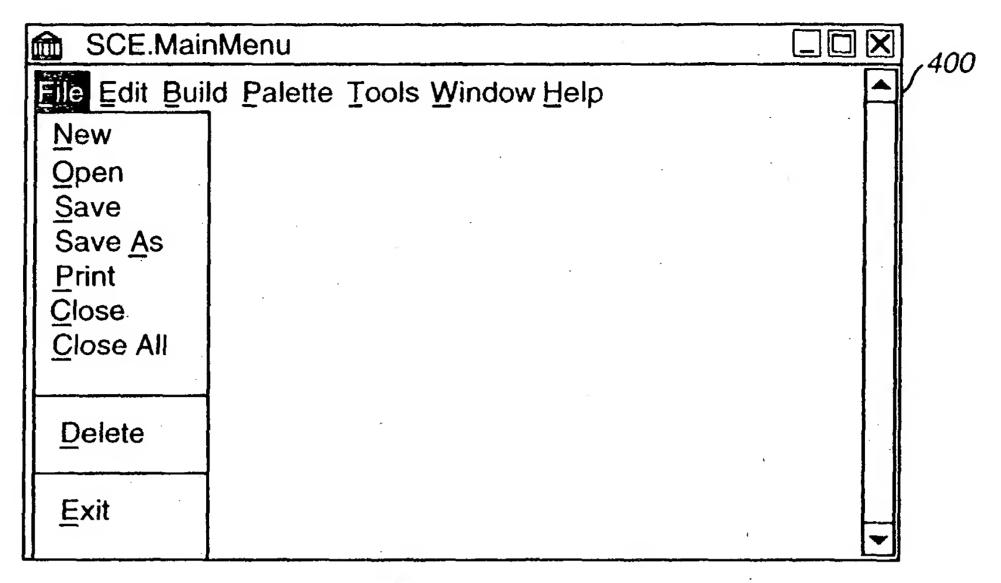


Fig. 4

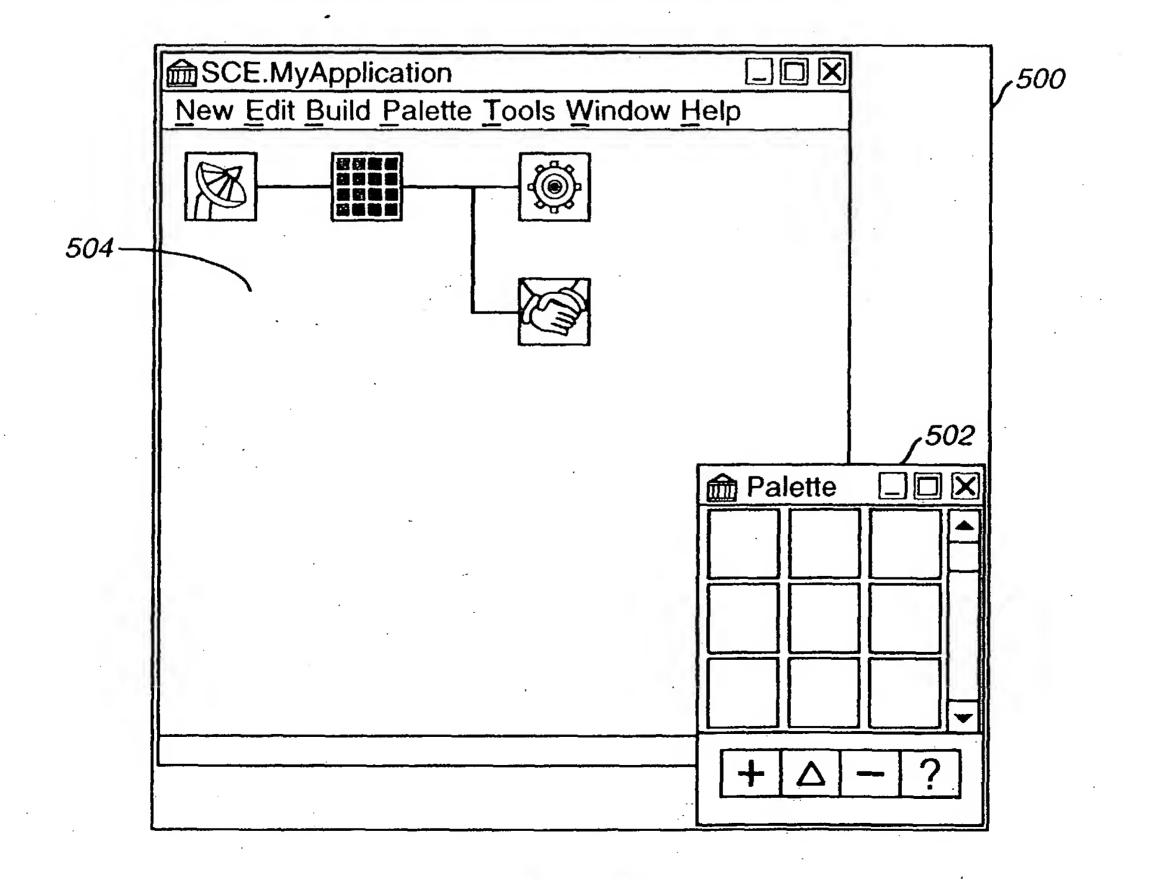


Fig. 5

Title: System for Executing Advanced Interactive Voice Response Services

Using Service-Independent Building Blocks

Inventors: Greg Bjornberg et al.
Confirmation No.: NOT ASSIGNED

Sheets of Drawings: 5 of 10

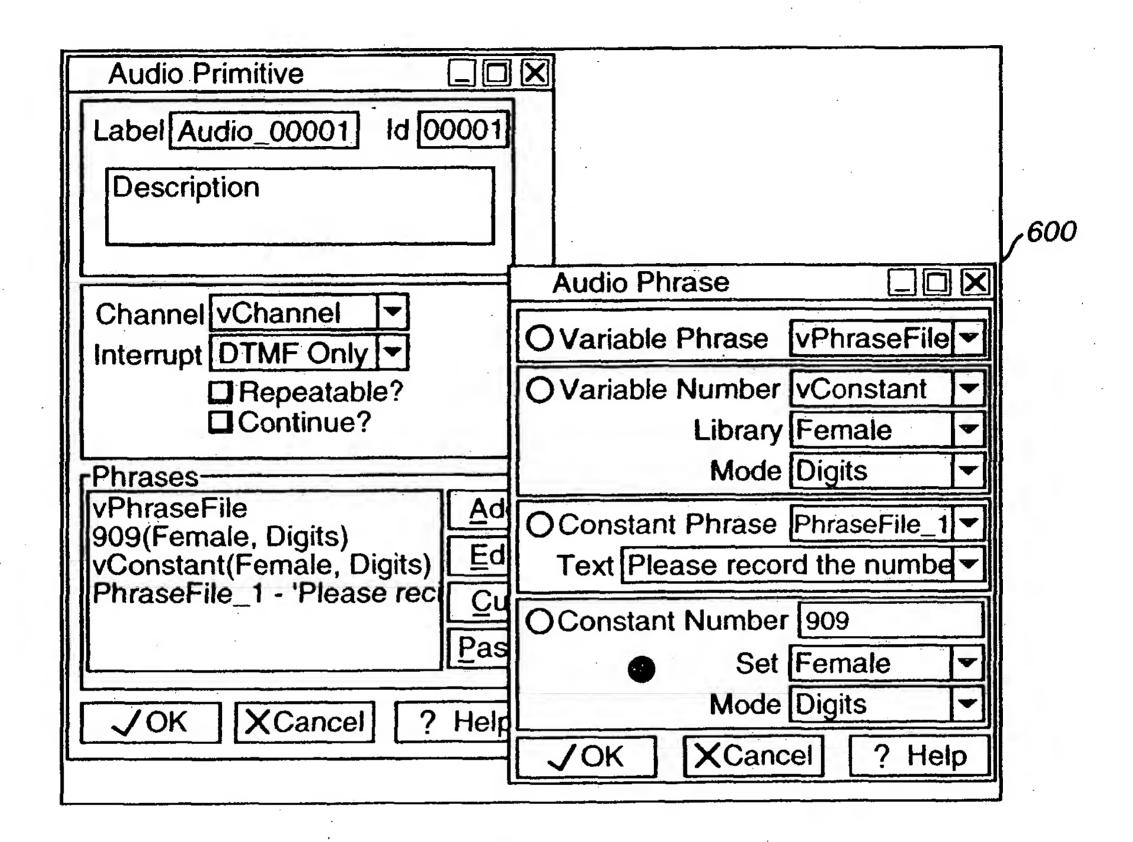


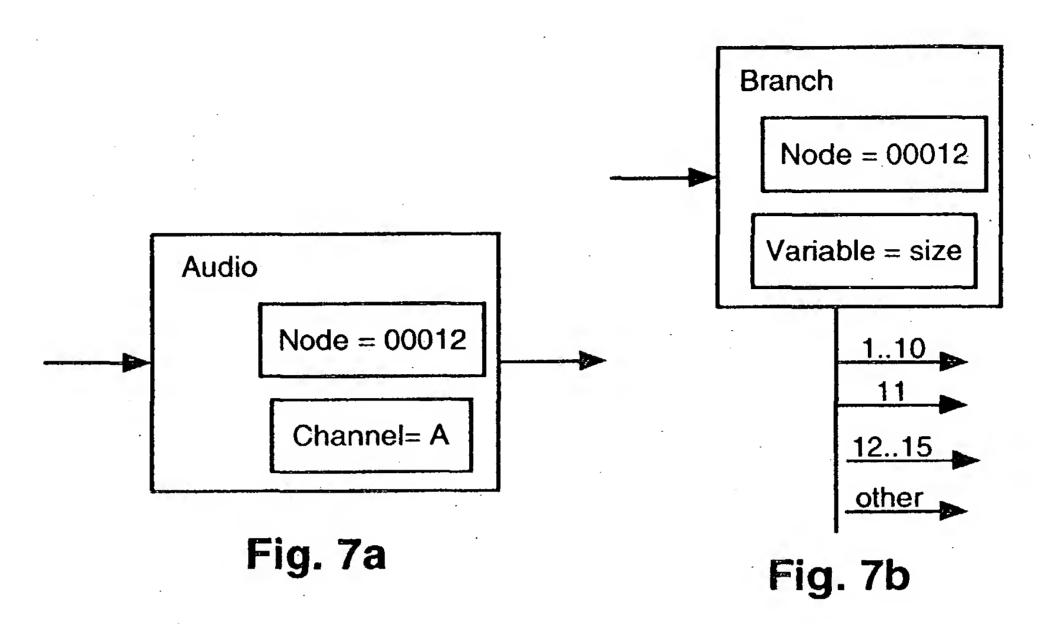
FIG. 6

Title: System for Executing Advanced Interactive Voice Response Services

Using Service-Independent Building Blocks

Inventors: Greg Bjornberg et al. Confirmation No.: NOT ASSIGNED

Sheets of Drawings: 6 of 10



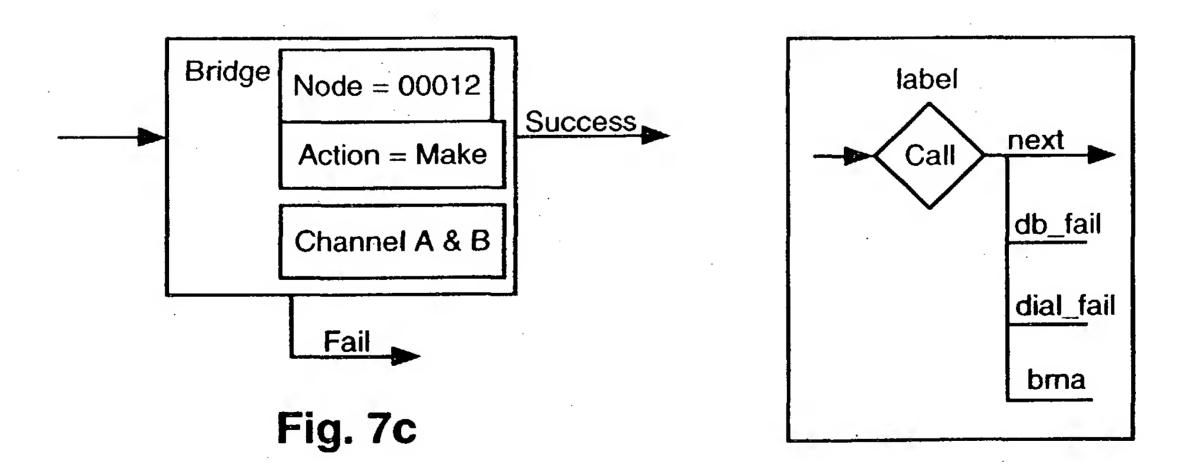


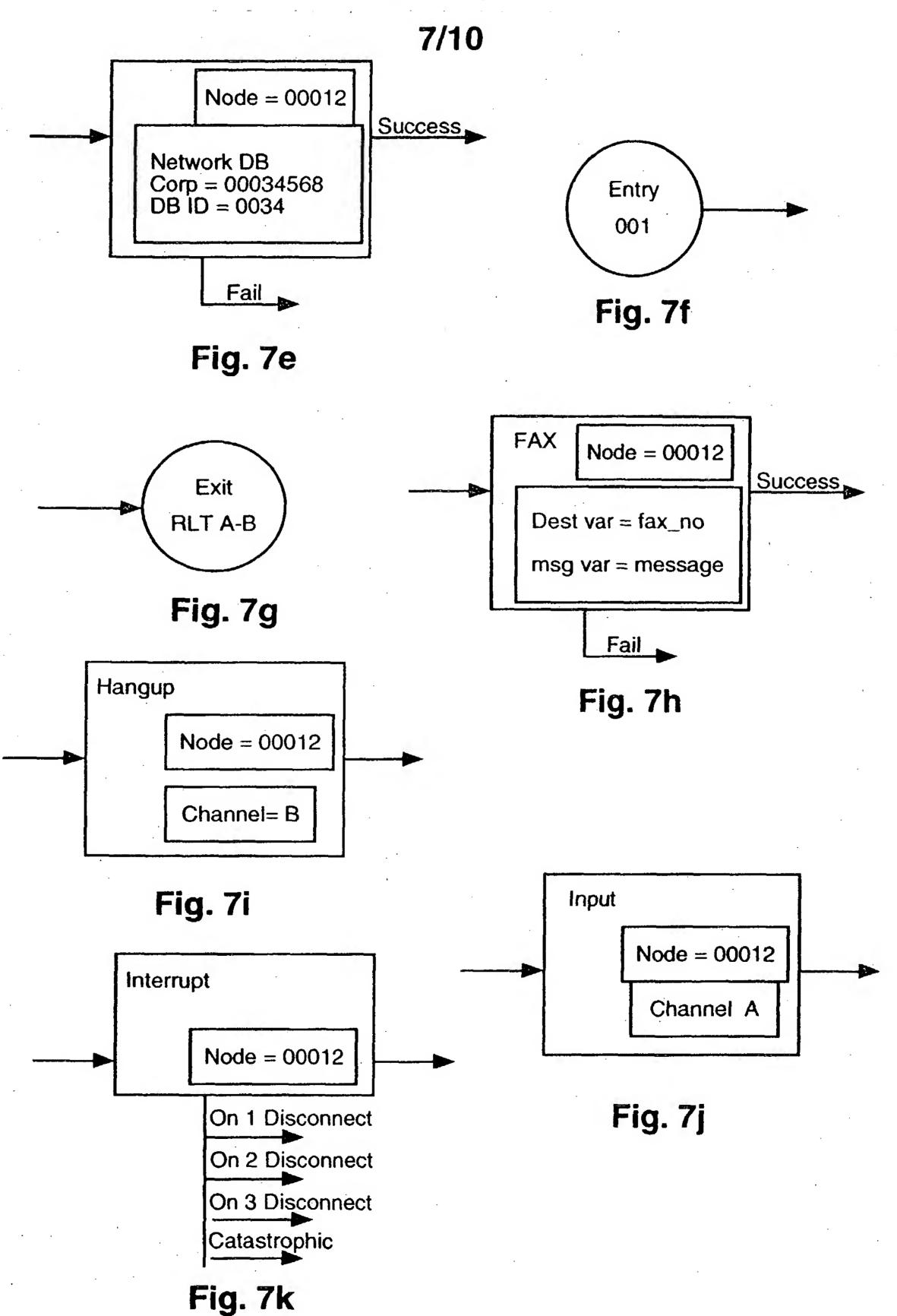
Fig. 7d

Title: System for Executing Advanced Interactive Voice Response Services

Using Service-Independent Building Blocks

Inventors: Greg Bjornberg et al. Confirmation No.: NOT ASSIGNED

Sheets of Drawings: $\underline{7}$ of $\underline{10}$

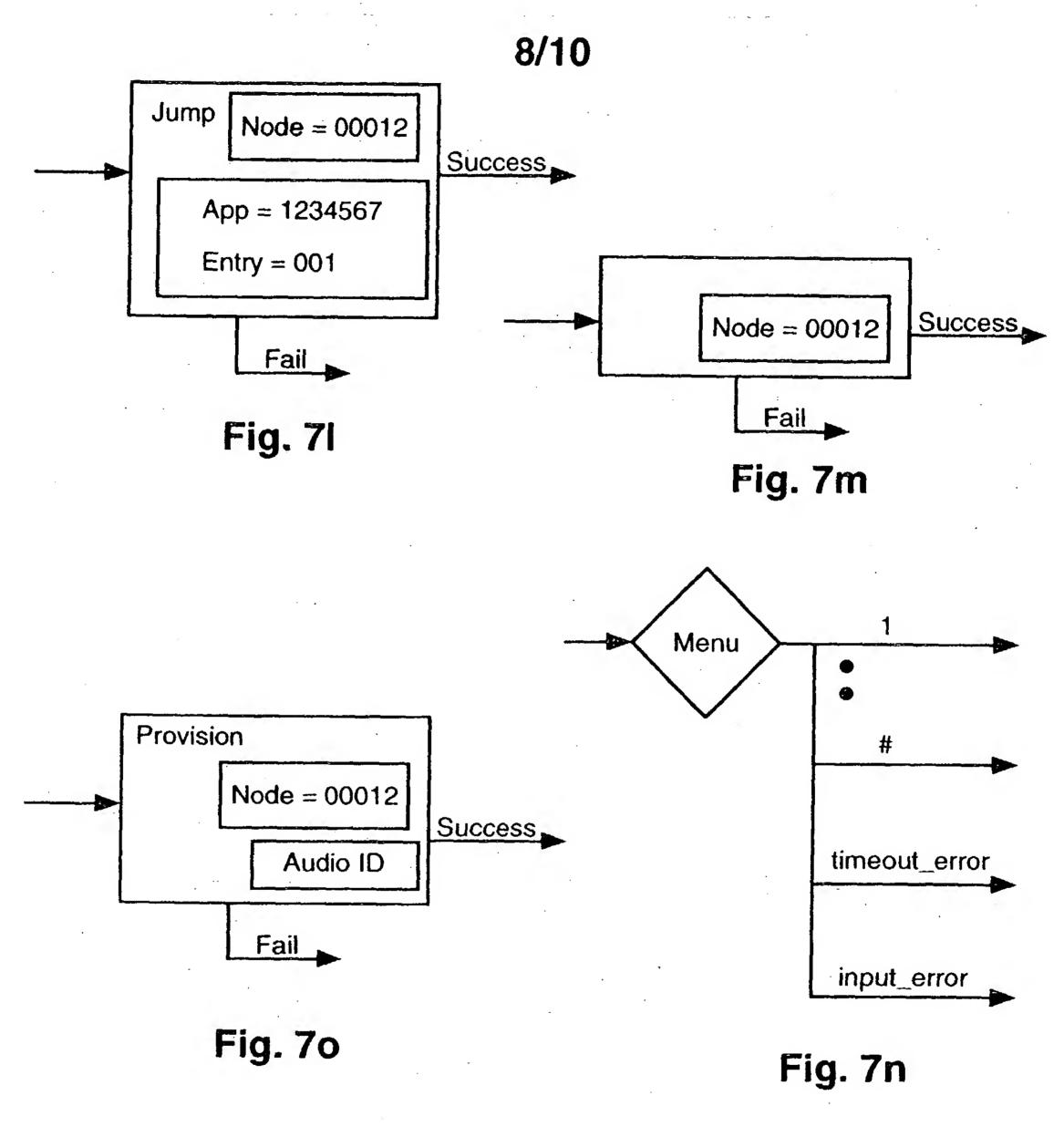


Title: System for Executing Advanced Interactive Voice Response Services

Using Service-Independent Building Blocks

Inventors: Greg Bjornberg et al. Confirmation No.: NOT ASSIGNED

Sheets of Drawings: <u>8</u> of <u>10</u>



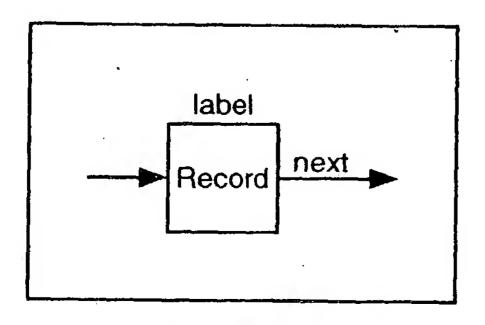


Fig. 7p

Docket No.: COS97046C1

Appln No.: NOT ASSIGNED

Title: System for Executing Advanced Interactive Voice Response Services

Using Service-Independent Building Blocks

Inventors: Greg Bjornberg et al.

Confirmation No.: NOT ASSIGNED

Sheets of Drawings: 9 of 10

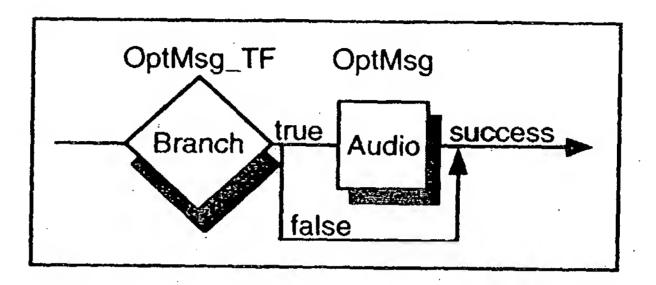


Fig. 8a

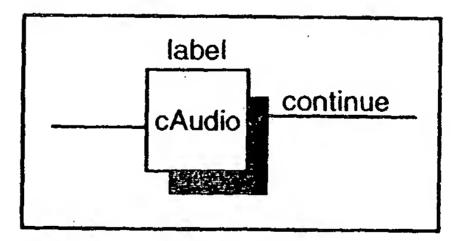


Fig. 8b

Title: System for Executing Advanced Interactive Voice Response Services

Using Service-Independent Building Blocks

Inventors: Greg Bjornberg et al. Confirmation No.: NOT ASSIGNED

Sheets of Drawings: 10 of 10

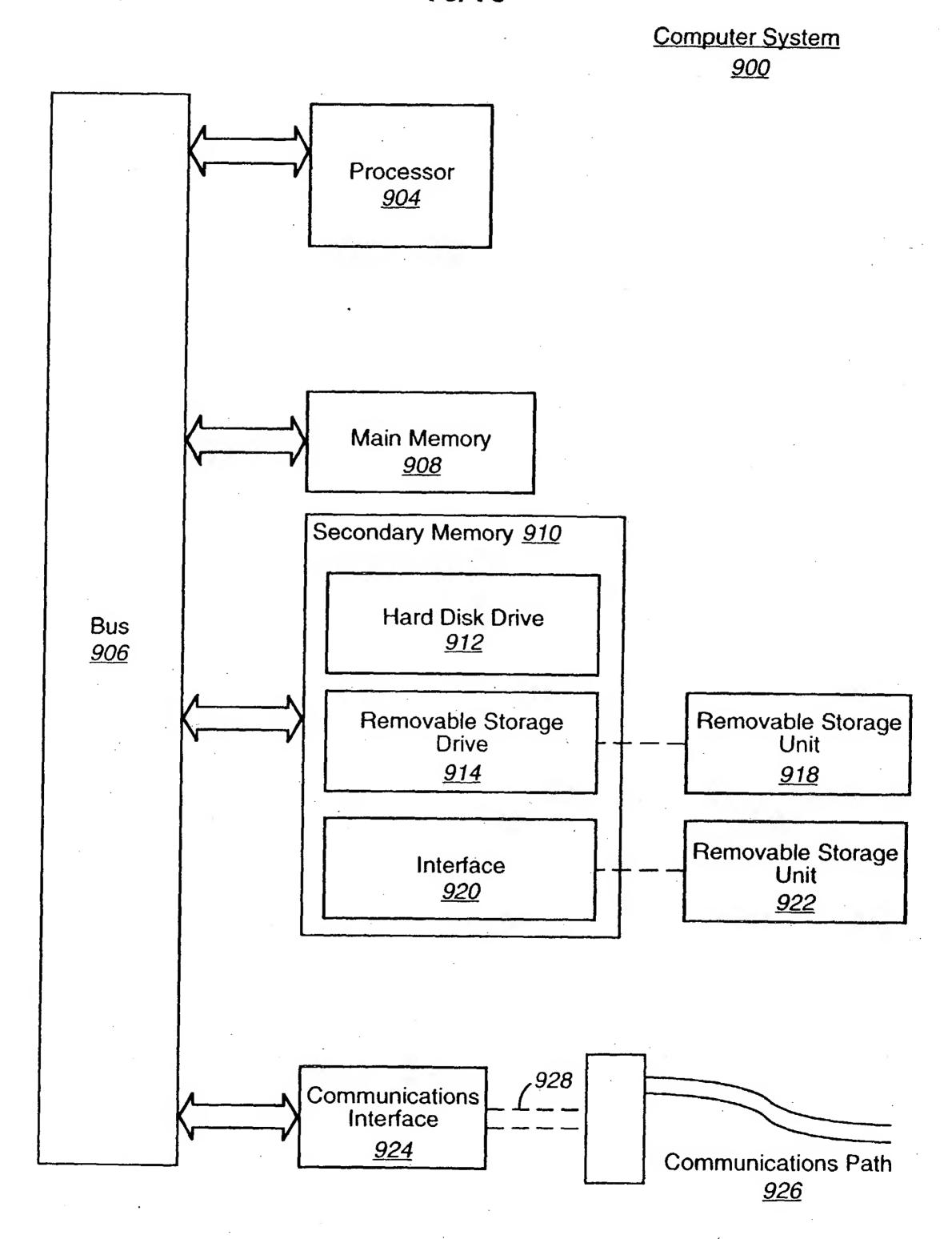


Fig. 9